



ONTARIO HOMES FOR SPECIAL NEEDS ASSOCIATION

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COMMITMENT

I, _____, as an active member of the Ontario Homes for Special Needs Association, and the owner of _____ facility, encourage the understanding of the following commitment we make to all our residents:

That before moving into our facility, each resident is fully aware of the services provided and the monthly costs for providing these services. At the same time, we make certain that all prospective residents (and their families) are aware of other services not covered under the basic rate and practices and policies regarding rate increases.

That residents will only be transferred or discharged from this facility for medical reasons, for the safety and welfare of other residents or for non payment. In any case, as much consideration as possible will be given to ensure a smooth transfer.

That while living at this facility, all residents will be encouraged to voice any concerns and recommend changes in policies and services without any interference, coercion, discrimination or reprisal.

That all residents will be provided regular updates on any financial transaction made on their behalf.

That all residents may associate and communicated privately with people of their choice and send/receive correspondence without interference.

That all residents may use their own personal possessions as safety and space permits.

That every resident is treated with consideration, respect and full recognition of his/her dignity and individuality.

That residents are notified, in writing, at least ninety (90) days in advance of any proposed rate increases.

Signed:

Signature

Date