



ONTARIO HOMES FOR SPECIAL NEEDS ASSOCIATION

40 HOLLY STREET, SUITE 404, TORONTO, ON M4S 3C3
T: 1-888-440-4966 | T: 416-488-4945 | F: 416-922-4295
WWW.OHSNA.ORG

CODE OF ETHICS

I, _____, a Member of the Ontario Homes for Special Needs Association, and owner of _____ facility, believe and affirm our responsibilities to our residents and we subscribe to the following:

We will deal honestly, openly and fairly with our residents and their families.

We uphold the principle of appropriate and adequate compensation for the services provided.

We will provide adequate, safe and pleasant facilities and serve our residents to the best of our ability, having regard for the total physical, emotional and spiritual needs of our residents.

We respect the rights of our residents as individuals, as set out in the "Commitment to Residents". We promote resident participation in psychosocial rehabilitation programs and recognize their accomplishments in order that they may achieve their maximum potential.

We will employ staff with good moral character and satisfactory experience, competency and compassion.

We will endeavor to ensure that at all times, our staff is courteous and respects the dignity of our residents, their relatives and the general public.

We will comply with relevant municipal and provincial regulations governing our sector and work toward improvement in regulations to ensure the best interests and well being of our residents.

We will avoid all conduct or practice likely to discredit the Ontario Homes for Special Needs Association of the residential care industry.

We will maintain the highest standards of integrity in all of our dealings with residents, families, employees, community service providers and suppliers.

Signed:

Signature

Date